

# LACOCK PARISH COUNCIL

## WEBSITE ACCESSIBILITY STATEMENT

### Aims

Lacock Parish Council is committed to providing a website that is accessible to the widest possible audience, regardless of technology or ability.

### Accessibility statement

This accessibility statement applies to the Lacock Parish Council website, <https://www.lacockparishcouncil.gov.uk/> when used across desktop computers, tablets and mobile devices.

This website is run by Lacock Parish Council. We want as many people as possible to be able to use this website. Lacock Parish Council has used Method 3 of the Government Digital Service guidance to achieve compliance, and has completed a basic check if a detailed WCAG 2.1. It is considered that Lacock Parish Council is not capable of carrying out a detailed technical assessment itself, and it would be a disproportionate burden to pay a third party to carry one out along with subsequently implementing actions to resolve all audit findings. The cost would be too much for Lacock Parish Council to reasonably spend.

Accessibility of the website does not affect the provision of services by Lacock Parish Council. Notwithstanding this, every reasonable effort will be made to ensure compliance of the website to WCAG 2.1 AA standards.

### How accessible is this website?

We know some parts of this website are not fully accessible, including:

- most older PDF documents are not fully accessible to screen reader software
- some current documents in pdf format that have not been created using structured heading tags and use embedded images making them not fully accessible.
- not all images have been correctly tagged with “Alt Text” markup making them not fully accessible.

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Users of Lacock Parish Council's website that have accessibility requirements, should be able, using appropriate assistive technology be able to navigate and use the website. In particular, be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand and text reflows in a single column when you change the size of the browser window. All forms on the website can be navigated and submitted using the keyboard only.

AbilityNet (<https://abilitynet.org.uk/>) has advice on making your device easier to use if you have a disability.

### Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille please use our contact form to let us know.

### Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact the clerk to Lacock Parish Council using the contact form. Should you not be satisfied with the response provided, please use Lacock Parish Council's [Complaints Procedure](#).

### Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

### Technical information about this website's accessibility

Lacock Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

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### Compliance status

Lacock Parish Council's website is partially compliant as it meets most of the requirements of the WCAG 2.1 AA standard.

The website contains non-compliances – as there is website content within the scope of the regulations, with accessibility problems. Lacock Parish Council claims an exemption for this contents as inaccessible content is either out of scope of the regulations, or it'd be a disproportionate burden to make it accessible

Lacock Parish Council will make every effort to ensure that new or amended content and PDF documents that are published, meet accessibility standards.

### What we're doing to improve accessibility

Lacock Parish Council is committed to improving the accessibility of its website. The accessibility status will be reviewed annually in April of each year including the suitability to claim "Disproportionate Burden" status.

### Preparation of this accessibility statement

This statement was prepared on 21<sup>st</sup> September 2020 and updated on 6<sup>th</sup> February 2026.

### Website Testing

This website was tested on 6th February 2026. The test was carried out by Lacock Parish Council's member with responsibility for the website. The test was conducted using a desktop computer running Windows 11 with an up-to-date Internet browser (Google Chrome). The test took sample webpages and documents using the pages in desktop, tablet and mobile modes.